

05/13/2011

To whom it may concern,

I hope this letter finds you well. On behalf of my company, I would like to confirm the following:

1. Our company, Project Consulting Specialists (PCS), is the primary vendor for Cisco Systems and per our agreement; we are responsible for both the development of IT projects for their company as well as supplying qualified IT professionals for those projects;
2. Per our agreement, Cisco has requested the services of a Quality Assurance Resource to work with our team of 40+ employees, at their offices in San Jose, CA;
3. This position requires a minimum of a Bachelor's degree in Computer Science or a related field (or the equivalent work experience)
  4. The Quality Assurance duties on this project will consist of:
    - Design, Review, and Implement the code for Automation platform.
    - Perform Automation planning at the project level, lead project calls as required.
    - Identify test scripts for UAT, management of defects at the project and UAT levels and perform UAT testing.
    - Representing the business in testing and work with end users.
    - Organize the training session to transfer the project knowledge to new employees and clients and make them understand the product functionality and its usability.
    - Accurately identify and communicate bugs and systems enhancements with the development teams
5. Our company has also entered into an agreement with Droisys Inc (4800 Patrick Henry Drive, Santa Clara, CA 95054) where they are to provide us with qualified IT professionals who will work on our projects or our client's projects;
6. We had requested that Droisys Inc provide us with a Quality Assurance Resource to fulfill the requirement of our client, Cisco;
7. In fulfillment of our agreement, Droisys Inc. agreed to provide the services of Hari Ravi, who, for the last month since April 25th, has been working as a Quality Assurance Resource in CTBU Program group to ensure the successful launches of new Service Offering roll-out projects- these projects are more operational and ongoing which is expected to last for multiple years and she would more likely to continue working on these projects with possible extensions.
8. I personally supervise Mr. Ravi at the Cisco offices in San Jose and can confirm his placement as a Quality Assurance Resource;
9. Mr. Ravi is not an employee of our company or Cisco and we cannot reassign him without the prior consent of her employer, Droisys Inc.

If you should have any questions or concerns, please contact me at [brian@ema](mailto:brian@ema) or call me 650 2379. Thank you in advance.

Regards

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